

Fortinet Product Life Cycle Information

Fortinet suggests that customers familiarize themselves with the [Fortinet Product Life Cycle Policy](#).

Particularly important to Fortinet customers are the three product life cycle milestones that each Fortinet product passes through before reaching the end of its life cycle:

Last Order Date (LOD) / End of Order (EOO) - This milestone represents the last date that Fortinet will accept orders for the related product. This milestone also represents the last date that customers may purchase or attach new maintenance contracts to an affected product.

Last Maintenance Extension - This milestone represents the last date Fortinet will accept an order for an extension, or renewal, of an existing support contract attached to a product that is no longer available for sale. Support contract extensions may not extend beyond the End-of-Support milestone described below.

End-of-Support (EOS) - This milestone represents the last date support will be offered and represents the final milestone in a Fortinet product's life cycle. After this date, Fortinet will not sell, manufacture, improve, maintain or support the affected product and considers it obsolete.

Fortinet Hardware

Product	Last Order Date (LOD) End of Order (EOO)	Last Date to Extend Maintenance Contracts	End-of-Support
FortiGate-50	6/1/2004	6/1/2006	6/1/2009
FortiGate-50A	4/17/2007	4/17/2009 *	4/17/2012
FortiGate-50B-LENC	12/30/2011	12/30/2015	12/30/2016
FortiGate-51B-LENC	12/30/2011	12/30/2015	12/30/2016
FortiGate-60	11/21/2008	11/21/2012	11/21/2013
FortiGate-60ADSL	11/29/2007	11/29/2011	11/29/2012
FortiGate-60M	4/17/2007	4/17/2009 *	4/17/2012
FortiGate-60B	10/6/2010	10/6/2014	10/6/2015
FortiWiFi-60	7/17/2007	7/17/2009 *	7/17/2012
FortiWiFi-60A	11/29/2007	12/31/2011	12/31/2012
FortiWiFi-60AM	10/16/2007	12/31/2011	12/31/2012
FortiWiFi-60B	10/6/2010	10/6/2014	10/6/2015
FortiWiFi-81CM	02/17/2012	02/17/2016	02/17/2017
FortiGate-82C	7/17/2011	7/17/2015	7/17/2016
FortiGate-100	12/31/2006	12/31/2008 *	12/31/2011
FortiGate-100A	4/15/2009	4/15/2013	4/15/2014
FortiGate-200	12/31/2006	12/31/2010	12/31/2011
FortiGate-200-HD	12/31/2006	12/31/2010	12/31/2011
FortiGate-200A and FortiGate-200A-HD	11/17/2011	11/17/2015	11/17/2016
FortiGate-300	12/31/2006	12/31/2011	12/31/2012
FortiGate-300A and FortiGate-300A-HD	09/30/2011	09/30/2015	09/30/2016
FortiGate-400	12/31/2006	12/31/2008 *	12/31/2011
FortiGate-3600	05/17/2013	05/17/2017	05/17/2018
FortiGate-3600A	05/17/2013	05/17/2017	05/17/2018
FortiGate-400A	11/17/2011	11/17/2015	11/17/2016
FortiGate-400A-HD	09/30/2011	09/30/2015	09/30/2016
FortiGate-500	12/31/2006	12/31/2008 *	12/31/2011
FortiGate-500A	11/17/2011	11/17/2015	11/17/2016
FortiGate-500A-HD	09/30/2011	09/30/2015	09/30/2016
FortiGate-1000	8/3/2006	8/3/2008 *	8/3/2011
FortiGate-1000A and	2/25/2010	2/25/2014	2/25/2015

FortiGate-1000AFA2			
FortiGate-1000A-LENC	09/30/2011	09/30/2015	09/30/2016
FortiGate-3000	9/13/2007	9/13/2009 *	9/13/2012
FortiGate-3600LX2 and FortiGate-3600LX4	06/19/2011	06/19/2015	06/19/2016
FortiGate-3951B and FortiGate-3951B-DC	02/17/2012	02/17/2016	02/17/2017
FortiGate-4000P	2/3/2006	2/3/2008 *	2/3/2011
FortiGate-4000S	2/3/2006	2/3/2008 *	2/3/2011
FortiGate-4010B	2/3/2006	2/3/2008 *	2/3/2011
FortiGate-5001-FA2	02/17/2012	02/17/2016	02/17/2017
FortiGate-5001FA2-LENC	12/30/2011	12/30/2015	12/30/2016
FortiGate-5002FB2	4/15/2007	12/31/2011	12/31/2012
FortiGate-5005FA2	06/13/2012	06/13/2016	06/13/2017
FortiGate-5140-DC	02/17/2012	02/17/2016	02/17/2017
FortiGate-ONE	10/25/2012	10/25/2016	10/25/2017
FortiGateVoice-80C	01/27/2013	01/27/2017	01/27/2018
FortiWiFiVoice-80CS	01/27/2013	01/27/2017	01/27/2018
FortiCarrier-3951B and FortiCarrier-3951B-DC	02/17/2012	02/17/2016	02/17/2017
FortiController-5208	09/30/2011	09/30/2015	09/30/2016
FortiAP-220A	2/15/2011	2/15/2015	2/15/2016
FortiLog-100	2/3/2006	2/3/2008 *	2/3/2011
FortiAnalyzer-100A	3/1/2007	3/1/2009 *	3/1/2012
FortiAnalyzer-100B	12/30/2011	12/30/2015	12/30/2016
FortiAnalyzer-100C	10/25/2012	10/25/2016	10/25/2017
FortiAnalyzer-400	7/17/2007	7/17/2009 *	7/17/2012
FortiAnalyzer-400B	06/13/2012	06/13/2016	06/13/2017
FortiAnalyzer-400C	07/25/2013	07/25/2017	07/25/2018
FortiAnalyzer-800	10/16/2007	10/16/2011	10/16/2012
FortiAnalyzer-800B	4/28/2009	4/28/2013	4/28/2014
FortiAnalyzer-2000	2/14/2008	2/14/2012	2/14/2013
FortiAnalyzer-1000B	11/29/2010	11/29/2014	11/29/2015
FortiAnalyzer-2000A	9/17/2009	9/17/2013	9/17/2014
FortiAnalyzer-2000A- HD500	9/16/2009	9/16/2013	9/16/2014
FortiAnalyzer-4000	3/1/2007	3/1/2009 *	3/1/2012
FortiAnalyzer-4000A	6/13/2008	6/13/2012	6/13/2013
FortiAnalyzer-4000A- HD500	12/26/2010	12/26/2014	12/26/2015
FortiMail-100	11/17/2011	11/17/2015	11/17/2016
FortiMail-100C	10/25/2012	10/25/2016	10/25/2017
FortiMail-400	11/17/2011	11/17/2015	11/17/2016
FortiMail-400B	06/13/2012	06/13/2016	06/13/2017
FortiMail-2000	11/29/2007	11/29/2011	11/29/2013
FortiMail-2000A	4/21/2011	4/21/2015	4/21/2016
FortiMail-4000	3/1/2007	3/1/2009 *	3/1/2012
FortiMail-4000A	12/26/2010	12/26/2014	12/26/2015
FortiManager-100	11/17/2011	11/17/2015	11/17/2016
FortiMail-5001A	07/25/2013	07/25/2017	07/25/2018
FortiManager-100C	10/25/2012	10/25/2016	10/25/2017

FortiManager-400	4/15/2005	4/15/2007 *	4/15/2008
FortiManager-400A	06/19/2011	06/19/2015	06/19/2016
FortiManager-400B	06/21/2012	06/21/2016	06/21/2017
FortiManager-400C	07/25/2013	07/25/2017	07/25/2018
FortiManager-3000	10/16/2008	10/16/2012	10/16/2013
FortiManager-3000B	10/6/2010	10/6/2014	10/6/2015
FortiAuthenticator-3000B	07/25/2013	07/25/2017	07/25/2018
FortiBridge-1000	10/16/2008	10/16/2012	10/16/2013
FortiBridge-1000F	10/16/2007	10/16/2009 *	10/16/2012
FortiScan-1000B	12/13/2010	12/13/2014	12/13/2015
FortiScan-1000C	7/17/2011	7/17/2015	7/17/2016
FortiWeb-400B	06/13/2012	06/13/2016	06/13/2017
FortiWeb-1000B	12/13/2010	12/13/2014	12/13/2015
FortiWeb-4000C	07/25/2013	07/25/2017	07/25/2018
FortiDB-400B	10/25/2012	10/25/2016	10/25/2017
FortiDB-1000B	02/28/2011	02/28/2015	02/28/2016
FortiDB-2000B	07/25/2013	07/25/2017	27/25/2018
FortiSwitch-100	01/26/2011	01/26/2015	01/26/2016
FortiSwitch-248B	11/17/2011	11/17/2015	11/17/2016
FortiSwitch-500	02/01/2011	02/01/2015	02/01/2016
FortiSwitch-1000	02/01/2011	02/01/2015	02/01/2016
FortiSwitch-5003	07/25/2013	07/25/2017	07/25/2018
ASM-FG-1 Module	10/6/2010	10/6/2014	10/6/2015
ASM-ET4 Module	06/19/2011	06/19/2015	06/19/2016
FortiFone-100	4/21/2011	4/21/2015	4/21/2016
FortiFone-110	12/30/2011	12/30/2015	12/30/2016
FortiFone-210	12/30/2011	12/30/2015	12/30/2016
FortiFone-610	12/30/2011	12/30/2015	12/30/2016
FortiFone-860i and FortiFone-860i-H	07/25/2013	07/25/2017	07/25/2018
FortiVoice-24	11/11/2012	11/11/2016	11/11/2017
FortiVoice-48	11/11/2012	11/11/2016	11/11/2017
FortiVoice-84	11/11/2012	11/11/2016	11/11/2017
SP-D500	07/05/2012		

* Fortinet changed the Product Life Cycle term from a 36-month to a 60-month support horizon. Fortinet will accept orders for support contracts on products that have already reached their Last Date to Extend Maintenance Contracts on an exception basis subject to availability of RMA stock. Please contact your Fortinet authorized reseller to inquire.

Fortinet Software

Product	Last Order Date(LOD) End of Order(EOO)	Last Date to Extend Maintenance Contracts	End-of-Support
IPLocks software version 6.1	3/17/2009	3/17/2011	3/17/2012
FortiSwitch Fabric Manager	02/21/2011	02/21/2011	02/21/2012
FortiMobile – Windows (1 Client)	12/12/2011	12/12/2013	12/12/2014
FortiMobile – Windows (2-10 Clients)	12/12/2011	12/12/2013	12/12/2014
FortiMobile – Windows (11+ Clients)	12/12/2011	12/12/2013	12/12/2014
FortiMobile – Symbian (1 Client)	12/12/2011	12/12/2013	12/12/2014
FortiMobile – Symbian (2-10 Clients)	12/12/2011	12/12/2013	12/12/2014
FortiMobile – Symbian (11+ Clients)	12/12/2011	12/12/2013	12/12/2014

Software Support Policy

This Software Support Policy applies to any and all software produced and / or sold by Fortinet, covering firmware for appliances and applications ("Software") installed on customer owned systems.

Fortinet will provide Software support for thirty six (36) months from the GA release date of the major or minor release. "Software Releases" constitute either major or minor version increments and support is provided on the latest patch release of each version. The following table provides details on the current supported versions and End of Support dates for each of these:

FortiOS

Software Version	Release Date (GA)	End of Support Date
3.0MR3	2 nd October 2006	2 nd October 2009
3.0MR4	29 th December 2006	29 th December 2009
3.0MR5	3 rd July 2007	3 rd July 2010
3.0MR6	4 th February 2008	4 th February 2011
3.0MR7	18 th July 2008	18 th July 2011
4.0	24 th February 2009	24 th February 2012
4.0MR1	24 th August 2009	24 th August 2012
4.0MR2	1 st April 2010	1 st April 2013
4.0MR3	19 th March 2011	19 th March 2017 ⁽¹⁾
5.0	1 st November 2012	1 st November 2015

The following hardware does not support FortiOS version 4.0 and above releases of software: FortiGate 50A, 60, 60M, 60ADSL, 100, 200, 300, 400, 500, 1000, 3000 and FortiWiFi 60, 60A, 60AM. Access to Fortinet Customer Services for support on 3.0MR7 is available for this hardware until they reach their hardware End-of-Support date.

Due to potential memory usage limitations on the FortiGate and FortiWiFi 30B when running 4.0MR2 & MR3, extended software support for 4.0MR1 version of FortiOS will be provided. The

support of this software version for the 30B platform only will be extended until the end of support date for 4.0MR3.

The following hardware does not support FortiOS version 5.0 and above releases of software: FortiGate 30B, 50B, 50B-LENC, 51B, 51B-LENC, 60B, 82C, 100A, 200A, 224B, 300A, 400A, 500A, 800, 800F, 1000A, 1000A-LENC, 1000AFA2, 3600, 3600A, 5001, 5001FA2, 5002FB2, 5005FA2, and FortiWiFi 30B, 50B and 60B. Access to Fortinet Customer Services for support on 4.0MR3 is available for this hardware until they reach their hardware End-of-Support date.

⁽¹⁾The v4.0MR3 End of Support Date for hardware which does support FortiOS version 5.0 is 19th March 2014.

FortiAnalyzer

Software Version	Release Date (GA)	End of Support Date
3.0MR3	2 nd October 2006	2 nd October 2009
3.0MR4	12 th January 2007	12 th January 2010
3.0MR5	12 th July 2007	12 th July 2010
3.0MR6	4 th February 2008	4 th February 2011
3.0MR7	6 th August 2008	6 th August 2011
4.0	25 th February 2009	25 th February 2012
4.0MR1	24 th August 2009	24 th August 2012
4.0MR2	7 th April 2010	7 th April 2013
4.0MR3	30 th June 2011	30 th June 2014
5.0	1 st November 2012	1 st November 2015

The following hardware does not support FortiAnalyzer software version 4.0 and above releases of software: FortiAnalyzer 100, 100A and 400. Access to Fortinet Customer Services for support on 3.0MR7 is available for this hardware until they reach their hardware End-of-Support date.

The following hardware does not support FortiAnalyzer software version 5.0 and above releases of software: FortiAnalyzer 100B, 800, 800B, 2000 and 4000. Access to Fortinet Customer Services for support on 4.0MR3 is available for this hardware until they reach their hardware End-of-Support date.

FortiAP

Software Version	Release Date (GA)	End of Support Date
4.0MR3	1 st April 2011	1 st April 2014
5.0	1 st November 2012	1 st November 2015

FortiAuthenticator

Software Version	Release Date (GA)	End of Support Date
1.00	8 th July 2011	8 th July 2014
2.0	24 th October 2012	24 th October 2015

FortiBalancer

Software Version	Release Date (GA)	End of Support Date
8.0MR1	20 th May 2011	20 th May 2014
8.0MR2	26 th July 2011	26 th July 2014
8.0MR3	25 th July 2012	25 th July 2015

FortiBridge

Software Version	Release Date (GA)	End of Support Date
3.0	8 th November 2006	8 th November 2009

FortiCache

Software Version	Release Date (GA)	End of Support Date
1.0	20 th April 2011	20 th April 2014
2.0	2 nd November 2011	2 nd November 2014
2.0MR1	8 th May 2012	8 th May 2015
2.0MR2	28 th November 2012	28 th November 2015

FortiCarrier

Software Version	Release Date (GA)	End of Support Date
4.0	23 rd March 2009	23 rd March 2009
4.0MR1	24 th August 2009	24 th August 2012
4.0MR2	31 st March 2010	31 st March 2013
4.0MR3	18 th March 2011	18 th March 2014

The following hardware does not support FortiCarrier Software version 5.0 and above releases of software: FortiGate 5001, 5001FA2, 5005FA2. Access to Fortinet Customer Services for support on 4.0MR3 is available for this hardware until they reach their hardware End-of-Support date.

FortiClient (Windows)

Software Version	Release Date (GA)	End of Support Date
3.0MR4	31 st January 2007	31 st January 2010
3.0MR5	18 th June 2007	18 th June 2010
3.0MR6	8 th February 2008	8 th February 2011
3.0MR7	12 th August 2008	12 th August 2011
4.0	23 rd January 2009	23 rd January 2012
4.0MR1	2 nd September 2009	2 nd September 2012
4.0MR2	14 th May 2010	14 th May 2013
4.0MR3	8 th June 2011	8 th June 2014
5.0	2 nd November 2012	2 nd November 2015

FortiClient (Mac)

Software Version	Release Date (GA)	End of Support Date
4.0	30 th June 2011	30 th June 2014

FortiDB

Software Version	Release Date (GA)	End of Support Date
3.2	19 th December 2008	19 th December 2011
4.0	30 th October 2009	30 th October 2012
4.0MR1	3 rd August 2010	3 rd August 2013
4.0MR2	26 th January 2011	26 th January 2014
4.0MR3	29 th July 2011	29 th July 2014
4.0MR4	23 rd January 2012	23 rd January 2015

FortiDNS

Software Version	Release Date (GA)	End of Support Date
1.0	13 th January 2012	13 th January 2015
1.0MR1	25 th April 2012	25 th April 2015

FortiExplorer

Software Version	Release Date (GA)	End of Support Date
1.0 MR3	30 th November 2011	30 th November 2014
2.0	2 nd November 2012	2 nd November 2015
2.0MR1	21 st December 2012	21 st December 2015

FortiGate-One

Software Version	Release Date (GA)	End of Support Date
4.0MR2	6 th May 2010	6 th May 2013
4.0MR3	10 th November 2011	10 th November 2014

FortiGate-One does not support software version 5.0 and above releases of software

FortiLog

Software Version	Release Date (GA)	End of Support Date
1.6MR1	18 th February 2005	18 th February 2008

FortiMail

Software Version	Release Date (GA)	End of Support Date
2.80MR1	15 th January 2007	15 th January 2010
3.0	3 rd August 2007	3 rd August 2010
3.0MR1	1 st November 2007	1 st November 2010
3.0MR2	24 th December 2007	24 th December 2010
3.0MR3	18 th April 2008	18 th April 2011
3.0MR4	1 st August 2008	1 st August 2011
3.0MR5	7 th May 2009	7 th May 2012
4.0	24 th November 2009	24 th November 2012
4.0MR1	12 th July 2010	12 th July 2013
4.0MR2	11 th March 2011	11 th March 2014
4.0MR3	7 th February 2012	17 th November 2016 ⁽¹⁾

The following hardware does not support FortiMail Software version 5.0 and above releases of software: FortiMail 100, 400 & 2000. Access to Fortinet Customer Services for support on 4.0MR3 is available for this specific hardware until they reach their hardware End-of-Support date as detailed in this document.

⁽¹⁾ The v4.0MR3 End of Support Date for hardware which does support FortiMail Software version 5.0 is 7th February 2015.

FortiManager

Software Version	Release Date (GA)	End of Support Date
3.0MR3	31 st January 2007	31 st January 2010
3.0MR4	9 th March 2007	9 th March 2010
3.0MR5	11 th July 2007	11 th July 2010
3.0MR6	11 th February 2008	11 th February 2011
3.0MR7	23 rd July 2008	23 rd July 2011
4.0	12 th March 2009	12 th March 2012
4.0MR1	11 th September 2009	11 th September 2012
4.0MR2	3 rd April 2010	3 rd April 2013
4.0MR3	30 th June 2011	30 th June 2014
5.0	1 st November 2012	1 st November 2015

The following hardware does not support FortiManager software version 5.0 and above releases of software: FortiManager 100, 400A and 3000. Access to Fortinet Customer Services for support on 4.0MR3 is available for this hardware until they reach their hardware End-of-Support date.

FortiRecorder

Software Version	Release Date (GA)	End of Support Date
1.0MR1	15 th January 2013	15 th January 2016

FortiScan

Software Version	Release Date (GA)	End of Support Date
3.0	28 th May 2009	28 th May 2012
4.0	7 th July 2010	7 th July 2013
4.0MR1	5 th October 2010	5 th October 2013
4.0MR2	30 th June 2012	30 th June 2015
4.0MR3	10 th April 2012	10 th April 2015

FortiSwitch

Software Version	Release Date (GA)	End of Support Date
4.0	27 th February 2009	27 th February 2012
4.0MR1	16 th July 2009	16 th July 2012
4.0MR2	8 th April 2010	8 th April 2013
4.0MR3	22 nd September 2011	22 nd September 2014
5.0	14 th January 2013	14 th January 2016

FortiSwitchATCA

Software Version	Release Date (GA)	End of Support Date
4.0MR3	26 th September 2011	26 th September 2014

FortiSwitchEFX

Software Version	Release Date (GA)	End of Support Date
4.0MR2	4 th June 2010	4 th June 2013

FortiVoiceOS

Software Version	Release Date (GA)	End of Support Date
2.0	6 th February 2013	6 th February 2016
2.0MR1	6 th February 2013	6 th February 2016

FortiWeb

Software Version	Release Date (GA)	End of Support Date
3.1	20 th April 2009	20 th April 2012
3.2	4 th June 2009	4 th June 2012
3.0MR3	3 rd September 2009	3 rd September 2012
4.0	12 th March 2010	12 th March 2013
4.0MR1	3 rd August 2010	3 rd August 2013
4.0MR2	1 st February 2011	1 st February 2014
4.0MR3	1 st August 2011	1 st August 2014
4.0MR4	22 nd June 2012	22 nd June 2015

More Information

For more information about Fortinet products or to plan a migration to a new Fortinet product, please contact your [local Fortinet reseller](#).

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